

## Appendix J

## Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
<b>Environmental complaints</b>	22 December 2021 (Referred by Gammon Construction Limited on 29 December 2021)	<p>Environmental Complaint No: EC-047- K10/RE/00031065-21 AND K10/RE/00031114-21</p> <p style="text-align: center;"><b><u>Details of Complaint</u></b></p> <p>The complaint (EPD ref.: K10/RE/00031065-21 and K10/RE/00031114-21) was received by Environmental Protection Department on 22/12/2021 and referred by Gammon Construction Limited on 29/12/2021.</p> <p>The complaint related to the air (construction dust), noise, waste and light concern is described as follows:</p> <p style="padding-left: 40px;">Date of Complaint received: 22/12/2021</p> <ul style="list-style-type: none"> <li>- Complaint of dust arising from the construction site</li> <li>- Complaint of construction noise from the sites in restricted hours after 7pm and on Sunday/Holidays.</li> <li>- Complaint of light nuisance after 21:00.</li> <li>- Complaint of illegal dumping of construction waste and causing hygiene problem.</li> <li>- Please ensure the works fulfill the relevant environmental legislation and conditions stipulated in the valid construction noise permit.</li> <li>- Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site.</li> </ul> <p><b>A. <u>Details of Investigation and findings:</u></b></p> <ul style="list-style-type: none"> <li>- No construction was conducted on 19/12/2021 and during the restricted hours on 20/12/2021 and 21/12/2021 at MTK.</li> </ul> <p><b>B. <u>Complaint on Construction Dust</u></b></p> <p style="padding-left: 40px;"><b>EM&amp;A Monitoring for Construction Dust</b></p> <ul style="list-style-type: none"> <li>- No non-compliance was recorded based on the monitoring data of air quality at the EM&amp;A station and additional monitoring station at Grand Waterfront in December 2021.</li> </ul> <p style="padding-left: 40px;"><b>Mitigation Measures Undertaken:</b></p> <ul style="list-style-type: none"> <li>- Mitigation measures for minimizing the construction dust nuisance were implemented at Ma Tau Kok, including Wheel washing at the entrance.</li> <li>- Regular water spraying on the haul road and inactive area for dust suppression.</li> </ul> <p><b>C. <u>Complaint on Construction Noise</u></b></p> <ul style="list-style-type: none"> <li>- No operation was conducted on 19/12/2021 and during the restricted hours on 20/12/2021 and 21/12/2021 at MTK.</li> <li>- As the complaint was related to construction noise during restricted hours (i.e. 7pm – 7am on Monday to Saturday and anytime on Sunday/public holidays), so the complaint was non-project related.</li> </ul>	Outstanding investigation item on December 2021, and the investigation was completed and closed.	0	47

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	<p><b>D. <u>Complaint on Light Nuisance</u></b></p> <ul style="list-style-type: none"> <li>- As the operation at the MTK site was finished around 18:30 from 20/12/2021 to 21/12/2021, the complaint related to light nuisance after 21:00 was irrelevant to the MTK site.</li> </ul> <p><b>E. <u>Complaint of Illegal Dumping of Construction Waste</u></b></p> <ul style="list-style-type: none"> <li>- There was no C&amp;D material disposed from MTK from 20/12/2021 to 21/12/2021.</li> <li>- Besides, the Contractor has adopted proper collection and handling methods for C&amp;D materials and general refuse.</li> </ul> <p><b>F. <u>Recommendations:</u></b></p> <p><b>Construction Dust</b></p> <ul style="list-style-type: none"> <li>- Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO), Air Pollution Control (Construction Dust) Regulation (Cap.311R).</li> <li>- Review the effectiveness of mitigation measures for dust at the site regularly to minimize the dust nuisance from the site to public and enhance the performance of the measures based on the variation of construction if that is necessary.</li> <li>- Ensure that sufficient water spraying is provided for all dusty activities and haul road</li> <li>- Ensure that stockpiles of dusty material are covered by impervious sheeting</li> <li>- Reschedule works to minimize nuisance to the public.</li> <li>- Keep communication channels available and maintain the relationships with the nearby stakeholders.</li> </ul> <p><b>Construction Noise</b></p> <ul style="list-style-type: none"> <li>- Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO) and Noise Control Ordinance (NCO) (Cap. 400).</li> <li>- Suggest reconsidering the time period of the construction to minimize the nuisance to the public.</li> <li>- Review effectiveness of noise mitigation measures at the site.</li> <li>- The mitigation measures of noise should be reviewed each day before the commencement of and during construction.</li> </ul> <p><b>Light Nuisance</b></p> <ul style="list-style-type: none"> <li>- Suggest adopting the light nuisance control measures listed in the Guidelines on Industry Best Practices for External Lighting Installations, published by Environment Bureau. For example, using lighting with appropriate shields, baffles, louvers and cut-off features to prevent light overspill to nearby residence.</li> </ul> <p><b>Construction Waste</b></p> <ul style="list-style-type: none"> <li>- Maintain proper collection and handling methods of C&amp;D materials and general refuse.</li> <li>- Conduct routine inspections for C&amp;D materials and general refuse collection to ensure the good hygiene condition on the site.</li> </ul>			

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<b>Notification of summons</b>	--	--	--	0	0
<b>Successful prosecutions</b>	--	--	--	0	0